

ENHANCED ONCOLOGY UNIT AT THE HARLEY STREET CLINIC

THE HARLEY STREET CLINIC

35

24/7 REFERRAL SERVICE
24/7 CONSULTANT LED SERVICE

— THE —
HARLEY STREET CLINIC®
part of HCA Healthcare UK

CONTENTS

| | |
|--|----|
| ABOUT THE ENHANCED ONCOLOGY UNIT (EOU) | 3 |
| WHAT THE EOU PROVIDES | 4 |
| OUR SAFETY PROTOCOLS | 6 |
| THE ADMISSIONS PROCESS | 8 |
| HOW TO MAKE AN ADMISSION | 10 |
| CONTACT US | 11 |

To refer a patient:

Duty Nurse Manager: **07850502705**

Call our 24/7 Enhanced oncology line and speak to one of our advisors.

Alternatively, email us at:

HSCDutyManagers@hcahealthcare.co.uk

ABOUT THE **ENHANCED ONCOLOGY UNIT**

The Harley Street Clinic Enhanced Oncology Unit (EOU) has been developed to admit unplanned acutely unwell oncology patients and provide them with round-the-clock care. All HCA consultants can access this inpatient facility for their patients in need of acute medical or surgical care, both quickly and seamlessly.

Located on the second floor of the main hospital, the EOU is made up of 4 individual rooms for patients requiring higher levels of monitoring and intervention than those found on a routine ward, but who do not require admission to critical care. Each room is capable of offering non-invasive ventilation and cardiac telemonitoring.

Patients are cared for 24/7 by a multidisciplinary team of staff equipped with the knowledge and skill to manage acutely unwell patients and oversee safe transfer to and from a critical care area if required. The EOU ensures that oncology patients with urgent and complex needs are receiving the safest care available in an environment that can offer them the appropriate level of monitoring and support they need.

OUR EOU SERVICE

- 24/7 Referral service
- 24/7 Consultant led service
- Easy to access
- ICU non-invasive ventilation
- Transfer to critical care facilities if required, including Level 2 & 3 ICU beds
- Dedicated medical and nursing staff on hand

OUR PATIENTS

Patients likely to benefit from admission include, but are not limited to:

- Requiring enhanced monitoring; for example, short term invasive monitoring (CVC) to facilitate haemodynamic management/ fluid management/ electrolyte replacement.
- Requiring additional medical support; for example, correction of an acute arrhythmia, or treatment of acute pain.
- Requiring safe management of existing comorbidities.
- Management of tracheostomy patients who are acutely unwell.
- Patients with a poor prognosis and determined unsuitable for HDU/ICU admission.
- Undergoing specific surgical interventions that requiring enhanced levels of monitoring, and therapy input.
- Suspected Covid-19 infections



William Pressley
Chief Executive Officer
The Harley Street Clinic and LOC

At The Harley Street Clinic, we pride ourselves on the quality of our multidisciplinary approach to care. The team at our EOU is no different and staff work closely to care for very vulnerable patients. Staff respond to deteriorating patients, guide management, escalate and communicate to relevant teams as well as safely ensuring the transfer of patients to and from a Critical Care area when needed.

All our oncology staff working within the EOU has had advanced training to ensure they can safely manage acutely unwell oncology patients and follow national guidelines for the management of adult patients who have a cancer diagnosis and present as an emergency or unplanned admission with a complication of their disease or cancer treatment.

Our team includes a dedicated specialist consultant, highly-qualified resident medical officers (RMOs), clinical nurse specialists and pharmacist, as well as access to therapy support and a dietician.



The Harley Street Clinic and Leaders in Oncology Care (LOC) are centres of excellence for oncology and our new EOU ensures we can provide the highest-level of tailored care for acutely unwell patients. The Unit is the latest step in ensuring that we can support every oncology patient at every stage of their journey with us. //

OUR SAFETY PROTOCOLS

There are many increased precautions in place for the safety of our patients and colleagues. We have a long and established history of providing complex care, which has meant the infrastructure to ensure the utmost safety for patients was largely in place before this pandemic. Nonetheless, we have reconfigured our hospital to ensure we can go above and beyond national and international safety guidelines.

The following are a few of the many safety measures implemented within the EOU:

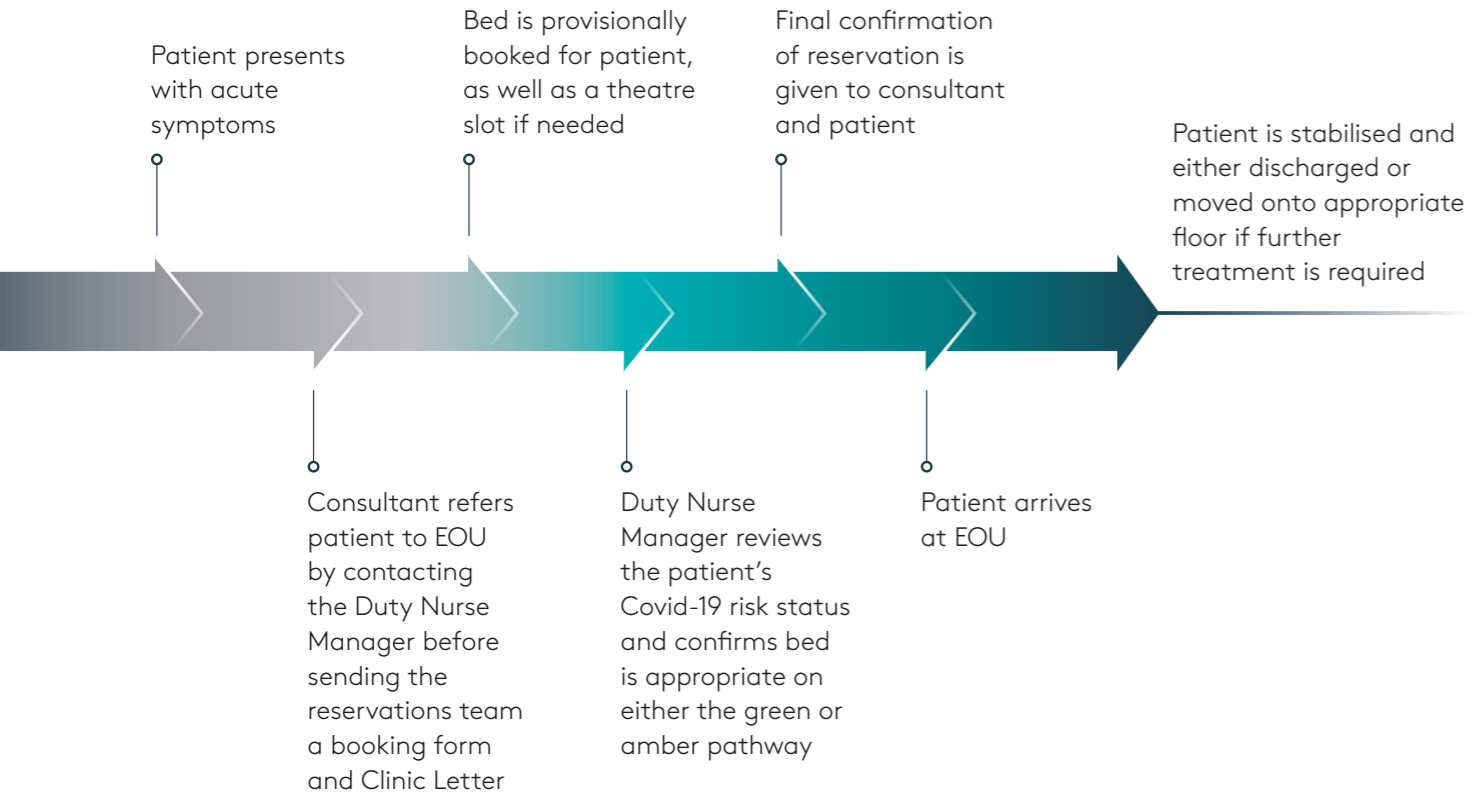
- We are following best practice on infection prevention including enhanced hand hygiene and dedicated hand wash stations at all entrances.
- We temperature check all patients at our hospital entrances.
- Additional PPE usage to protect patients, staff and consultants.
- A hospital wide policy conducting Covid-19 testing for staff.
- A hospital wide policy on the use of face masks for all staff, consultants and patients.
- Increased cleaning of patient rooms, waiting areas and commonly touched surfaces.



// There is nowhere safer or better equipped to ensure patient safety //

Dr Amen Sibtain,
Chief Medical Officer
The Harley Street Clinic and LOC

THE ADMISSIONS **PATHWAY**





HOW TO MAKE AN ADMISSION

Contact our Duty Nurse Manager by calling 07850502705 or emailing HSCDutyManagers@hcahealthcare.co.uk

A bed booking form will be sent to you. Complete the booking form and attach the relevant Clinic Letter and email reservation.hsc@hcahealthcare.co.uk

Every consultant will receive a handover email on admission and will be kept fully informed about their patient's treatment and progression.

PRIVATE MEDICAL INSURANCE

Pre-authorisation for acute medical admissions, investigation and treatment should always be obtained from the private medical insurer. This may not always be possible in a medical emergency, and in situations where pre-authorisation from the private medical insurer has not been obtained, patients will be treated as self-pay patients and a deposit will be required by the hospital on admission.

WHERE TO FIND US

THE ENHANCED ONCOLOGY UNIT

The Harley Street Clinic
35 Weymouth Street
London W1G 8BJ

Click map to find us
on google maps



USEFUL CONTACTS

Reservations Team:
020 7390 6032

Triage nurse:
07511901277

Duty Manager:
07850502705

Oncology Nurse in charge:
07715069880

Duty Manager Number:
07850502705

Or email:
HSCDutyManagers@hcahealthcare.co.uk

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